

Shipping

What are the delivery charges?

Delivery charge varies with each Seller.

Sellers incur relatively higher shipping costs on low value items. In such cases, charging a nominal delivery charge helps them offset logistics costs. Please check your order summary to understand the delivery charges for individual products.

Why does the delivery date not correspond to the delivery timeline of X-Y business days?

It is possible that the Seller or our courier partners have a holiday between the day you placed your order and the date of delivery, which is based on the timelines shown on the product page. In this case, we add a day to the estimated date. Some courier partners and Sellers do not work on Sundays and this is factored in to the delivery dates.

What is the estimated delivery time?

Sellers generally procure and ship the items within the time specified on the product page. Business days exclude public holidays and Sundays.

Estimated delivery time depends on the following factors:

- The Seller offering the product
- Product's availability with the Seller
- The destination to which you want the order shipped to and location of the Seller.

Are there any hidden costs (sales tax, octroi etc) on items sold by Sellers on Flipkart?

There are NO hidden charges when you make a purchase on The InDesign. List prices are final and GST(18%) inclusive. The price you see on the product page is exactly what you would pay.

Delivery charges are externally calculated charges based upon customer's request and are charged (if at all) extra depending on the Seller's shipping policy.

Why does the estimated delivery time vary for each seller?

You have probably noticed varying estimated delivery times for sellers of the product you are interested in. Delivery times are influenced by product availability, geographic location of the Seller, your shipping destination and the courier partner's time-to-deliver in your location.

Seller does not/cannot ship to my area. Why?

Please enter your pincode when you ask for the delivery through email to know whether the product can be delivered to your location.

If you haven't provided your pincode until the end, the pincode in your shipping address will be used to check for serviceability.

Whether your location can be serviced or not depends on

- Whether the Seller ships to your location
- Legal restrictions, if any, in shipping particular products to your location
- The availability of reliable courier partners in your location

At times Sellers prefer not to ship to certain locations. This is entirely at their discretion.

I need to return an item, how do I arrange for a pick-up?

Returns are easy. Contact Us to initiate a return. You will receive a call explaining the process, once you have initiated a return.

Wherever possible FedEx Logistics will facilitate the pick-up of the item. In case, the pick-up cannot be arranged through FedEx, you can return the item through a third-party courier service. Return fees are borne by the Seller.

What do the different tags like "In Stock", "Available" mean?

'In Stock'

For items listed as "In Stock". For other areas, orders will be sent by Registered Post through the Indian Postal Service which may take 1-2 weeks depending on the location.

'Available'

The Seller might not have the item in stock but can procure it when an order is placed for the item. The delivery time will depend on the estimated procurement time and the estimated shipping time to your location.

'Preorder' or 'Forthcoming'

Such items are expected to be released soon and can be pre-booked for you. The item will be shipped to you on the day of its official release launch and will reach you in 2 to 6 business days. The Preorder duration varies from item to item. Once known, release time and date is mentioned. (Eg. 5th May, August 3rd week)

'Out of Stock'

Currently, the item is not available for sale. Use the 'Notify Me' feature to know once it is available for purchase.

'Imported'

Sometimes, items have to be sourced by Sellers from outside India. These items are mentioned as 'Imported' on the product page and can take at least 10 days or more to be delivered to you.

'Back In Stock Soon'

The item is popular and is sold out. You can however 'book' an order for the product and it will be shipped according to the timelines mentioned by the Seller.

'Temporarily Unavailable'

The product is currently out of stock and is not available for purchase. The product could be in stock soon. Use the 'Notify Me' feature to know when it is available for purchase.

'Permanently Discontinued'

This product is no longer available because it is obsolete and/or its production has been discontinued.

'Out of Print'

This product is not available because it is no longer being published and has been permanently discontinued.

Does The InDesign deliver internationally?

Yes, The InDesign deliver items internationally.

You will be able to make your purchases on our site from anywhere in the world with credit/debit cards issued in India and 21 other countries, but please ensure the delivery address is sent correctly via email(the.indesign@gmail.com).